

Blog: 16th October, 2025

Front carpark shutdown 28th October to 2nd November 2025

Finally, the front courtyard of Tiakina Te Ora is being sorted in the week after Labour Weekend. From 28th October until 2nd of November, it will be closed off, for cars and for walking and there will be no access through our front door. Access to the surgery will be limited to coming up the back stairs, and in through our back door, just like when we were doing the covid vaccinations. It is going to be awkward I know it, and apologise for that. But, like in covid times, we are not closing down. We will try our best to make it work for our patients.

Our elderly patients and those with limited mobility are going to find the steepness of our back drive difficult as well as the long staircase. We won't have wheelchair access at all. Here are our suggestions to help navigation for that week:

- Maybe routine visits could be made before that week, or after that week.
- Arranging a telephone consultation instead of face to face. Remember Telephone consultations within 15minutes are cheaper.
- Having pictures of the problem, taken with modern cell phones sent through before the telephone consultation. Our doctors may request this, and then ring you back to discuss it when they have seen the pictures. Like in covid times, this counts as one consultation for patient fees, not two unless the time spent altogether is excessive, then it will be like where in the surgery consultations count as an extended consultation. Send pics to reception@tiakinateora.co.nz.
- When needed we can come to you. Halving our parking space means we can't do the number of carside consultations we did during covid lockdowns, but we can if really needed. If you can find a nearby road park which is easier for those 8-8.30am appointments, we will come up to the road or over to the next door Ensom and Biswas Funerals [if they are not using their parking at the time, and grateful thanks to them for that.]
- Our staff will park on the road not down the back carpark as usual to make more parking available. Please don't park parallel to the garage doors, blocking the angle parked cars, as it also stops the doctors parked underneath the surgery coming out, and yes, we do have to get out in a hurry sometimes in emergencies. Please don't do it, even for a few minutes. Drop offs are ok, but please park the car elsewhere.

It's worth it! No more bumps coming in where Watercare stuffed up with their pipe replacement

causing our sewerage line to be off set, and numerous expensive redigs to sort it out [including once over a weekend backflow through the surgery ruining carpets and causing replacement].

The way they raised the pavement also caused increased runoff from the council road into our

property, causing further sinkage at the boundary entrance. No more lakes
forming in
heavy rains and patients getting wet feet getting out of the car.
We will survive! We managed covid well and the lockdowns were much more
sudden, longer
and unpredictable. This is one week only.

Ma te wa, Jacqueline and Meriana, Dr Dominic, Dr Taua, Dr Ranche, Jan and
Paulette, Jamie,
Maria and Claire.